



DUNDURN RURAL WATER UTILITY

PO Box 442
401 - 2nd Street
Dundurn SK S0K 1K0
Phone: 306-492-2566
Fax: 306-492-2564
Monday - Friday 8 a.m. - 4 p.m.

December 2019

Volume 10 Issue 4

DUNDURN RURAL WATER UTILITY

Our New Office / Shop



We have moved ! We are so excited to be moving into our brand new office/shop. It is so good to now have an actual Board room, offices, kitchen and shop! Our new address is 401 2nd Street . We plan to have a Grand Opening in the Spring of 2020 and hope you will be able to stop in then. Other than our street address, all contact information will remain the same.

Dundurn Rural Water Utility—A Year In Review

As 2019 comes to a close, we look back on the growth of Dundurn Rural Water. In the past year, the DRWU had 3 new subscribers sign up for a new water connection. This construction was completed in October of 2019. We continue to get many inquiries on new water connections. As of December 5th, we have installed 25 water meters to curbside customers. This number was 35 in total for 2018.

As of the September 30th, 2019 billing, there were 706 water connections and 492 curbside stops. We estimate our end users including the residents of the Towns of Dundurn and Hanley, the Resort Villages of Shields and Thode and Riverside Estates to be 3806 water users (Sept 2019). Last year at September 30, 2018, we reported 3726 water users.

We are proud of our Utility and look forward to another successful year in 2020.

The DRWU Office will be closed on Wednesday, January 1st for New Years, and Monday February 17th for Family Day.



BYLAW NO. 1-2019- WATER RATE BYLAW

Bylaw No. 1-2019 was approved by the Saskatchewan Municipal Board on October 08, 2019. The Monthly Maintenance Fee for typical rural users using water has increased from \$25.58 to \$26.00. Even though our rate from SaskWater is expected to rise by 9.5%, Dundurn Rural Water was able to keep our increase to 8.7% for 2020. The water rate will now be \$4.502 per cubic meter (or part thereof) or \$20.44 per 1,000 gallons. This is in effect starting January 1, 2020. The complete bylaw is available for viewing on the DRWU web-site.

***** New Emergency Notice System! ***** We are pleased to be introducing a Brand New "Talk Mail" System in early 2020. Voyent! is a Canadian company which allows the Utility to email, call or text any emergency notices. We will be sending our first test notification in early 2020. If you did not respond to our November e-mail requesting which type of notification you want, you will be receiving all methods of notification.

DID YOU KNOW....

- * We keep our website updated (be sure to check during water related emergencies) Check for all other current information. Our web-site is: www.dundurnruralwater.ca
- * We now process monthly water bills -if you would like to change from quarterly billing to monthly please call the office . But remember - to receive a monthly bill you must receive your bill by email (eNotice).
- * If you get a talk mail or email about a water related emergency it AFFECTS you -if you haven't heard from us it means it DOES NOT affect you.
- * If you don't give us your address change, email address change, or change of phone number we will not be able to contact you. Please ensure you keep the Utility up to date.
- * If your meter is squealing - you do NOT have to put up with that - call the office and our maintenance staff will fix that!
- * Please notify our office if you sell your property as a final read of your meter will need to be completed. Please provide our office with the new owners name and telephone number.



In this loveliest and happiest of seasons, may you find many reasons to celebrate.

Have a wonderful Christmas from the Board of Directors !

DWAYNE HEIDT, CHAIR

NELSON CROWDER, VICE-CHAIR

HAROLD DYCK, MEMBER

DAVID ALDRED, MEMBER

LLOYD GRATRIX, MEMBER

MURRAY McARTHUR, MEMBER

DARICE CARLSON, MEMBER

MICHAEL KUZMA, MEMBER

The Dundurn Rural Water staff wish you warmest greetings of the season and best wishes for happiness in the new year !

Rosalind L. Arndt—*Administrator*

Jason Bellina—*Maintenance Supervisor*

Chantel Hendry—*Administrative Assistant*

Brian McNutt—*Maintenance Technician*

Barbara Olyniuk—*Administrative Assistant*

Don Suttie—*Maintenance Assistant*

Office—Phone: 306-492-2566 Fax: 306-492-2564 Email: drwu@sasktel.net

Maintenance Emergencies—306-381-3555

