



DUNDURN RURAL WATER UTILITY

PO Box 442
401 - 2nd Street
Dundurn, SK S0K 1K0
Phone: 306-492-2566
Fax: 306-492-2564
Monday - Friday 8 a.m. - 4 p.m.

DUNDURN RURAL WATER UTILITY

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BADGER METERS

Dundurn Rural Water Utility has been switching our meter reading system over to Badger. This switch allows us to read the water meters from our office instead of doing a drive by read. This saves the Utility time and money as we no longer have to drive around and collect meter reads. The RM of Rosedale has been switched over to this new Badger system already, and we hope to have the RM of Corman Park and RM of Blucher switched over by Fall 2021. Once those RM's are complete our staff will start working on switching over the RM of Dundurn.

Another benefit of switching over to the Badger system is that our water users are now able to view their water consumption from the EyeOnWater app! This app lets Subscribers view their consumption at any time and set alerts for leaks from their phone or computer. An information email with instructions will be sent to you soon after you receive the Badger radio.

If you have any questions on the new Badger system please feel free to give our office a call, or if you need help accessing your EyeOnWater account.

VOYENT

We have been testing our emergency response system over the last few months to make sure our system is working properly. If you get a test message we ask that you reply to the test as this helps us confirm that our system is working properly, and is good practice in case of a real emergency. It is very important to keep our office updated with contact information.

MONTHLY BILLING

If you would like to switch from quarterly to monthly billing please email the office at drwu@sasktel.net and request this change. **Please note** that if you switch to monthly billing you must receive your bills by email (eNotice).

IMPORTANT NOTE REGARDING YOUR METER ASSEMBLY:

The water meter assembly is the property of Dundurn Rural Water Utility. Do not attempt to make any adjustments or repairs to the assembly. This may result in penalties for meter tampering as stated in Bylaw No. 02-2018. Please call the office at 306-492-2566 for more information.



The DRWU office will be closed for Canada Day, Thursday, July 1, 2021, Civic Holiday, Monday, August 2, 2021, and Labour Day, Monday, September 6, 2021.

ANNUAL GENERAL MEETING UPDATE

Dundurn Rural Water Utility will not be holding an AGM at this time as the Corporate Bylaw is in the process of being changed. Once the new Bylaw has been signed by all Corporate Partners, an update on the AGM will be provided.

The Auditor's report can be found on the website: <http://www.dundurnruralwater.ca>.
(Other information / Annual Meeting Information)



WATER FILL STATION

Our water fill station at Pump House #2, along Highway 11 and Tamke Road is running 24/7. A FOB is required to use this station. The agreement can be found on our website, or can be filled out at the office. This is a prepaid system; after every use you will receive an email stating how much water you took and the amount left on your account. We ask that if you notice your amount remaining is getting low to please call the office during business hours: Monday - Friday 8:00a.m. - 4:00 p.m. to add more money to your account.

Costs:

FOB Identification Tag - \$35.00

Annual Fee - \$20.00 - (reduced from \$25.00)

Water - \$27.00/1000 gallons



BOARD OF DIRECTORS

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ANDREW SERVETNYK, MEMBER

MELISSA MADDOCKS, MEMBER

The Board and staff wish you a safe and fun summer !



****IMPORTANT****

Please keep our office updated with all your contact information: addresses, e-mails, and phone numbers.

DRWU—STAFF CONTACT INFORMATION

Rosalind L. Arndt—*Administrator*

Chantel Hendry—*Administrative Assistant*

Barbara Olyniuk—*Administrative Assistant*

Jason Bellina—*Maintenance Supervisor*

Brian McNutt—*Maintenance Technician*

Don Suttie—*Maintenance Assistant*

Office—Phone: 306-492-2566 Fax: 306-492-2564 Email: drwu@sasktel.net

Maintenance Emergencies—306-381-3555

