



**DUNDURN RURAL  
WATER UTILITY**

PO Box 442  
401 - 2nd Street  
Dundurn, SK S0K 1K0  
Phone: 306-492-2566  
Fax: 306-492-2564  
Monday - Friday 8 a.m. - 4 p.m.



## DUNDURN RURAL WATER UTILITY

**September 2022**

Volume 13 Issue 3

### WATER RATE INCREASE

The City of Saskatoon and SaskWater have stated that they will be increasing the Dundurn Rural Water Utility's water rate by 3.63% for the 2023 year. The Utility will be considering a change in rates for 2023. There has not been an increase in rates since 2020. More information will be in our December newsletter.



### Problems Receiving your eNotice Utility Bills

The Utility has noticed with some of the recent water billings that emails are going into Subscribers spam folders even if you have received the bill in the past from us. To fix this - click on your junk icon near the top, select Junk email options, select the safe senders tab, a listing of email addresses may show up here, add drwu@sasktel.net to this list, Click OK and Apply. This should fix any issues you are having. If you have questions, please contact the office.

**The Utility encourages subscribers to sign up for E-notice if you are not already.**

### Water Fill Station

The annual fee for a FOB will remain at \$15.00 for 2023. This charge will be applied to all FOB's sold to the end of 2022. The fee will be automatically charged on to your credit card (if saved on file) or will be invoiced in March 2023.

Would you like to know more?

Check out our web-site: [dundurnruralwater.ca](http://dundurnruralwater.ca)

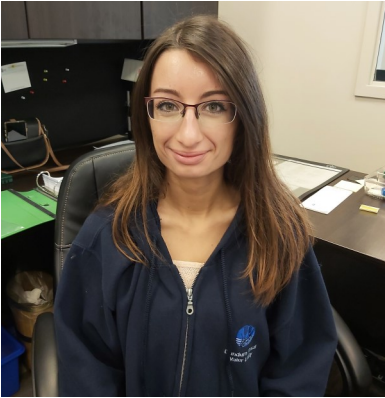


**\*\*If you obtain a new phone number, email, or address, please call our office and update your information as soon as possible.**

The DRWU Office will be closed on Monday, October 10th for Thanksgiving, Friday, November 11th for Remembrance Day, and Friday, December 23rd to Monday, December 26th for Statutory holidays and Christmas break.



## DUNDURN RURAL WATER UTILITY SEPTEMBER, 2022 NEWSLETTER



The Utility would like to thank Sara Ormerod and Brody Richmond for all their hard work and dedication over the last year! Sara filled in for a Maternity leave and has now accepted a position with the Town of Dundurn. We wish her all the best in her new venture. Thank you to Brody for filling in while we were short staffed in Maintenance. All the best to you!



### Eye on Water APP

Our Utility is in the process of switching all of our water reading programs to the "Eye on Water" application through the Badger Metering System. This app gives the home owner (and our Utility) the ability to monitor daily water consumption. The best feature we have found is that the system will warn you if your system is leaking. Some of our subscribers have saved a lot of money because of this leak detection system. We recommend that you install this app on your phone once you have received the email from our office staff. If you have misplaced the email, let the office know and we can resend.

### BOARD OF DIRECTORS

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### ANNUAL TOUR 2022

On July 13th, DRWU Board & Staff attended a system evaluation of our water pipeline, along with a tour of the City of Saskatoon Water Plant



### DRWU—STAFF CONTACT INFORMATION

Rosalind L. Arndt—*Administrator*

Jason Bellina—*Maintenance Manager*

Chantel Hendry—*Administrative Assistant*

Brian McNutt—*Maintenance Technician*

Barbara Olyniuk—*Administrative Assistant*

Don Suttie—*Maintenance Assistant*

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